## **Amendment to the Claims:**

The following listing of claims replaces all previous versions and listings of claims:

1. (Currently Amended) A computer implemented method for providing web-based reporting services to a telecommunications entity, said web-based services implemented on a host system, the method comprising:

providing a user interface to a client system in response to a request for a report, said report specifying a report type;

providing a requester with a template only if said requester is authorized to receive said report;

prompting said requester to enter request data in said template;

upon receiving said request data, searching a database for a dataset corresponding to said request data;

if said dataset is found, retrieving at least one order from said database in accordance with a report type requested;

if said dataset is not found, returning an error message to said requester; retrieving budget data related to said at least one order;

compiling a report on said host system using said at least one order and said budget data;

wherein said report includes a cost driver and a timeliness driver, wherein timeliness drivers include:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request; and

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and said host system making said report available to said requester over a web-based network; wherein said-report types include comprises at least one of:

- a cost report;
- a timeliness report;
- a telecommunication equipment order preparation report;
- a driver report; and
- a custom search report.
- 2. (Original) The method of claim 1, further comprising:

retrieving model-based ordering system data when said report type is a model report; wherein said compiling a report using said at least one order and said budget data includes compiling a report using said model-based order system data.

3. (Original) The method of claim 1, wherein said cost driver includes at least one of:

in-place cost factors operable for identifying a total cost for an order or project including any labor costs, said total cost relating to standard activities performed by, and on behalf of, an enterprise;

custom detail costs operable for identifying expenditures that relate to non-standard activities performed by, and on behalf of, said enterprise; and

miscellaneous costs operable for identifying costs that are not related to said in-place cost factors and said custom detail costs.

4. (Currently Amended) The method of claim 1, wherein said timeliness driver

includes at least one of:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request;

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and

a completion date met operable for identifying timeliness of completion of activities performed.

5. (Currently Amended) A storage medium encoded with machine-readable computer program code for providing web-based reporting services to a telecommunications entity, said storage medium including instructions for causing a server to implement a method, comprising:

providing a user interface to a client system in response to a request for a report, said report specifying a report type;

providing a requester with a template only if said requester is authorized to receive said report;

prompting said requester to enter request data in said template;

upon receiving said request data, searching a database for a dataset corresponding to said request data;

if said dataset is found, retrieving at least one order from said database in accordance with a report type requested;

if said dataset is not found, returning an error message to said requester; retrieving budget data related to said at least one order;

compiling a report using said at least one order and said budget data;

wherein said report includes at least one of a cost driver and a timeliness driver, wherein timeliness drivers include:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request; and

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and making said report available to said requester over a web-based network;

wherein said-report types include comprises at least one of:

- a cost report;
- a timeliness report;
- a telecommunication equipment order preparation report;
- a driver report; and
- a custom search report.
- 6. (Original) The storage medium of claim 5, further comprising instructions for causing said server to implement:

retrieving model-based ordering system data when said report type is a model report; wherein said compiling a report using said at least one order and said budget data includes compiling a report using said model-based order system data.

7. (Original) The storage medium of claim 5, wherein said cost driver includes at least one of:

in-place cost factors operable for identifying a total cost for an order or project including any labor costs, said total cost relating to standard activities performed by, and on behalf of, an 030828 (BLL0179US)

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enterprise;

custom detail costs operable for identifying expenditures that relate to non-standard activities performed by, and on behalf of, said enterprise; and

miscellaneous costs operable for identifying costs that are not related to said in-place cost factors and said custom detail costs.

8. (Currently Amended) The storage medium of claim 5, wherein said timeliness driver includes at least one of:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request;

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and

a completion date met operable for identifying timeliness of completion of activities performed.

- 9. (Currently Amended) A system for providing web-based reporting services to a telecommunications entity, comprising:
- a computer processing device in communication with at least one client system via communications network, said computer processing device including a server and a data repository storing databases of budget data and order data;

wherein said server executes web server software, a budget tool, and an ordering tool;

a user interface accessible to said at least one client system, said user interface including templates operable for entering report request data by a user of said at least one client system;

wherein said server performs:

receiving a request for a report, said report specifying a report type;

providing a requester with a template only if said requester is authorized to receive said report;

prompting said requester to enter request data in said template;

upon receiving said request data, searching a database for a dataset corresponding to said request data;

if said dataset is found, retrieving at least one order from said database in accordance with a report type requested;

if said dataset is not found, returning an error message to said requester;

retrieving budget data related to said at least one order;

compiling a report using said at least one order and said budget data;

wherein said report includes at least one of a cost driver and a timeliness driver, wherein timeliness drivers include:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request; and

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and making said report available to said requester over a web-based network.

10. (Original) The system of claim 9, wherein said report type comprises at least one of: a cost report;

a timeliness report;

- a telecommunication equipment order preparation report;
- a driver report; and
- a custom search report.
- 11. (Original) The system of claim 9, further comprising:

model-based ordering system data stored in said data repository; wherein when said report type is a model report, said server further performs:

retrieving model-based ordering system data; and

compiling a report using said at least one order, said budget data, and said model-based ordering system data.

- 12. (Previously Presented) The system of claim 10 wherein said timeliness report includes information relating to overall ordering, engineering, and installation processes that transpire between an enterprise and its vendors and contractors.
- 13. (Currently Amended) The system of claim 9, wherein said timeliness driver includes at least one of:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request;

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and

a completion date met operable for identifying timeliness of completion of activities performed.

14. (Previously Presented) The system of claim 10, wherein said cost report includes at least one of:

a summary cost report including an average and total for all fields selected in said report request; and

a detail cost report including a line-by-line itemization for each project for all fields selected in the report request.

15. (Original) The system of claim 14, wherein said cost driver includes at least one of:

in-place cost factors operable for identifying a total cost for an order or project

including any labor costs, said total cost relating to standard activities performed by, and on behalf of, an enterprise;

custom detail costs operable for identifying expenditures that relate to nonstandard activities performed by, and on behalf of, said enterprise; and

miscellaneous costs operable for identifying costs that are not related to said in-place cost factors and said custom detail costs.

- 16. (Previously Presented) The system of claim 10, wherein said telecommunication equipment order preparation report include overall percentage of projects containing appendices that are billable by vendor during a period of time for review.
- 17. (Original) The system of claim 16, wherein said telecommunications equipment order preparation report further includes fields of data, said fields of data including at least one of:
  - a supplier code identifying said vendor;
  - a state;
  - an order count;
  - a total number of appendices;

a total number of billable appendices;

a total number of non-billable appendices; and

billable percentage of appendices.

18. (Currently Amended) The system of claim 10, wherein said driver report includes driver types, said driver types including at least one of:

circuit capacity management primary central office provisioning and maintenance work;

central office space conditioning work;

central office removal work;

work activities for standby engines;

unit cost for miscellaneous non-depreciable material items;

outside plant work for customer premises;

controlled environment vaults; and

remote terminals; and.

work activities related to power provisioning and maintenance.

19. (Original) The system of claim 18, wherein said driver report includes at least one of: a driver summary report providing model usage at a detailed level by work area; and

an overall driver summary report providing aggregated total model usage during a

requested period of time and related dollar expenditures for a respective driver.

20. (New) The method of claim 1, wherein said template is stored in a dynamic template database.